



NOTICE

FINANCIAL BID OPENING FOR

Notice Inviting Tender (NIT) Reference No.: - 03/ BSSS/ Beneficiary Identification System/ 2020-21

This is to notify that the financial bids of the 'Technically Qualified' bidders will be opened for evaluation on **15/12/2020 at 11:00 AM.**

The technically qualified bidders may attend the financial bid opening process at BSSS office or connect through webinar zoom link:

1. Join Zoom Meeting

<https://us02web.zoom.us/j/7301106504?pwd=YmFFSGUvam5KekZGelhdHZmUlo0dz09>

Meeting ID: 730 110 6504

Passcode: bsss

2. TinyURL: <https://tinyurl.com/y2gpsosl>

Administrative Officer

Bihar Swasthya Suraksha Samiti

Minutes of the Meeting of Technical Committee – regarding Objections/ Claims Received from Bidders Against Published Technical Bid Comparison Sheet for ‘RFP for selection of Agency to Operate Beneficiary Identification System’

- With reference to the **Notice Inviting Tender (NIT) Reference No.: - 03/ BSSS/ Beneficiary Identification System/ 2020-21** for selection of Agency to Operate Beneficiary Identification System for Bihar Swasthya Suraksha Samiti (BSSS), eight bids were received, and corresponding ‘Technical Bid Comparison Sheet’ and ‘Minutes of Meeting’ of the Technical Committee were published on eproc portal/ BSSS website for Invitation of Objection/ claims from bidders.
- In response to this Invitation, claims/objections were received from 4 (Four) bidders:
 - Nevaeh Technology Pvt. Ltd.
 - Medsave Health Insurance TPA Ltd.
 - Fino Paytech Limited
 - Info Softdata Services Pvt. Ltd.
- The technical committee meeting was held on December 09, 2020 to discuss the objections/ claims received from bidders through email, and the issues and respective response/ decision of technical committee are detailed hereunder:

Objections/ Claims <i>Received against the Published Technical Bid Comparison Chart</i>	Facts	Technical Committee Response/ Decisions
A. Nevaeh Technology Pvt. Ltd.		
1. They have only one shortfall document (ITR AY 2019-20) and claimed that ‘Medsave Health Insurance’ having similar shortfall has been considered technically qualified, despite the shortfall; therefore, requested technical committee to extend the same relaxation to Navaeh Technology Pvt. Ltd.	As stated in the ‘Technical Bid Comparison Chart’ and the ‘Corrigendum to the Minutes of Meeting regarding Technical Bid Evaluation’ dt. Nov 24, 2020, the ITR for AY 2019-20 of ‘Medsave Health Insurance’ was received in original submission itself. Clerical error in Minutes of meeting was rectified through the aforementioned Corrigendum.	In order to ensure evaluation consistency for all the bids, no new submissions are/ will be considered for evaluation.
Overall: No Change – Agency stands Technically Disqualified		
Note: New submissions are not acceptable. Refer Clause 4 of this document for more details.		

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<p>Objections/ Claims <i>Received against the Published Technical Bid Comparison Chart</i></p>	<p>Facts</p>	<p>Technical Committee Response/ Decisions</p>
<p>B. Medsave Health Insurance TPA Ltd.</p>		
<p>B.1. Agency has submitted 'Notification of Award' issued by CEO BSSS, and continue to work with BSSS; therefore, requested consideration of this project.</p>	<p>Clause 2.2 (Section III) of RFP – Mandatory Documents: -Self-attested copy of '<u>Experience Certificate/ Work Completion Certificate</u>' issued by the client, along with '<u>Contract/ MoU/ Work Order</u>' highlighting the required experience</p>	<p>As stated in reference Clause, combination of these 2 mandatory documents were requested: - Contract/ MoU/ Work Order: To understand the scope of work undertaken by agency - Experience Certificate/ Work Completion Certificate: To verify that services were actually delivery after signing of contract/ MoU/ W.O. Therefore, bidder had to submit supporting documents, as per the RFP. Note: Even in the absence of considering this experience, agency is declared as technically qualified, based on other experiences.</p>
<p>B.2. Agency claimed to have already uploaded the ITR for AY 2019-20 at the time of uploading tender documents.</p>	<p>Document was received, as mentioned in the Technical Bid Comparison Sheet. Clerical error was identified in Minutes of Meeting (MoM), which was rectified through Corrigendum to MoM dated Nov 24, 2020 – published on eproc portal.</p>	<p>Refer to – Corrigendum to MoM for Technical Bid Evaluation – dated Nov 24, 2020 – published on eproc portal.</p>
<p>Overall: Agency already stands Technically Qualified, as declared in already published Technical Bid Comparison Sheet.</p>		
<p>C. Fino Paytech Limited</p>		
<p>C.1. Agency claimed that the submitted Electricity bill contains company name</p>	<p>Bill is named in favour of: 'Shri. Anup Kr. Jha, S/O D.N JHAFINO PAYTEAH LTD.'</p>	<p>Accepted – Original Submitted Electricity bill is a valid address proof of bidder's registered office in Patna.</p>
<p>C.2. Agency has submitted Experience certificate from CHIAK</p>	<p>1.a. Only Experience certificate received for CHIAK, without any mention of the scope of work, and without any submission of Contract/ MoU/ Work Order</p>	<p>Submitted Experience certificate fails to prove the experience requirement of eligibility criteria i.e. experience of "one project of Data Entry/ Data Analysis..." OR "Delivering services as ISA under AB PM-JAY..." The submission is deemed invalid.</p>

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Objections/ Claims <i>Received against the Published Technical Bid Comparison Chart</i>	Facts	Technical Committee Response/ Decisions
C.3. Submitted Work order from Govt. of Bihar	1.b. Did not receive Experience Certificate/ Work Completion Certificate, and even the submitted Work Order includes only the first 2 pages of the Work Order, that too without and description of scope of work, or any signature of the Government representatives. Submission deemed invalid.	Work Order unable to prove the experience requirement of eligibility criteria i.e. "one project of Data Entry/ Data Analysis..." OR "Delivering services as ISA under AB PM-JAY" Further, did not receive experience certificate/ work completion certificate. Also, the submitted Work Order is incomplete and without Government signature making this submission invalid.
C.4. Agency claimed that all the certificates with valid UDIN nos. issued by statutory auditor	Clause 2.4 (Section III) – Mandatory Documents (2) of RFP: "Certificate (with valid UDIN) issued by a Statutory Auditor, highlighting bidder's turnover" – Not Submitted	Bidder has not submitted a consolidated certificate (from statutory auditor) highlighting the turnover.
C.5. Auditor's Report submitted for last 3 FY – FY 2017-18, 2018-19 & FY 2019-20	Clause 2.4 (1) – Mandatory Documents (Section III) – of RFP Auditor's report - For FY 2016-17, FY 2017-18 and FY 2018-19	Not received auditor's report for FY 2016-17
C.6. ESIC Registration certificate – submitted a clearer scan	Accepted	Accepted – as a clarification document
<p>Overall: Accepted the proof of operational office in Patna (Electricity Bill), and ESIC registration certificate; however, submitted experience documents are not acceptable, auditor certificate hasn't been received, and also auditor's report for FY 2016-17 hasn't been received. Even if technical committee considers discretionary exception for turnover certificate and auditor's report (FY 2016-17), the received bid still falls short of documents to prove required Experience and shortfall of affidavit of non-blacklisting (Clause 2.6- Section III).</p> <p>Therefore, considering the shortfall of documents, bidder is declared as Technically Disqualified.</p> <p>Note: New submissions are not acceptable. Refer Clause 4 of this document for more details.</p>		
<p>D. Info Softdata Services Pvt. Ltd.</p>		
D.1. In response to request for submission of clarification/ uncropped Affidavit for non-blacklisting - Clause 2.6 (Section III), same was submitted by the bidder, alongwith clarification that the submitted document is complete, with only two/two words were superscribed on the stamp paper QR code.	Received document was indeed complete, with only two/ two words printed on QR code of stamp paper.	Accepted – bidder clarification/claim was verified and found valid. Two/ two words are found printed on QR code and are readable upon focus.





Objections/ Claims	Facts	Technical Committee Response/Decisions
<i>Received against the Published Technical Bid Comparison Chart</i>		
D.2. In response to request for submission of clarification/ uncropped scan of Power of Attorney - Clause 7.8 (Section II) of RFP, same was submitted by the bidder.	Received required uncropped document	Accepted – Since document was originally submitted on eproc portal, uncropped version is acceptable as clarification document. Refer clause 4 of this document for details.
Overall: The bidder is found to be Technically Qualified.		


- New documents were received from few bidders; however, the technical committee has decided not to entertain/ consider any new submissions.**
Note: As indicated in Minutes of Meeting for Technical Bid Evaluation, if a document was originally submitted on eproc portal as part of the technical bid, submitted before the bid due date, but the scan image was not clear, then a clearer image is acceptable as a clarification document (and not considered as a new submission).
- The Updated Technical Bid Comparison Sheet, updated based on the aforementioned objections/ claims received from bidders, is enclosed for reference.
- After reviewing the received objections/ claims and finalizing the technical evaluation status of the bidders, the technical committee recommends proceeding with financial bid evaluation of all technically qualified bidders.


Shri. Alok Ranjan
Director Administration,
Bihar Swasthya Suraksha Samiti


Shri. Randhir Kishore
Manager Procurement,
Bihar Swasthya Suraksha Samiti


Shri. Mrinal Sisodia
Director Administration,
Bihar Swasthya Suraksha Samiti


Shri. Santosh Kr. Jha
Director IT & MIS,
Bihar Swasthya Suraksha Samiti


Shri. Amitabh Singh
Administrative Officer,
Bihar Swasthya Suraksha Samiti



TECHNICAL BID COMPARISON SHEET _ 2.0 - BIS

Name of Department	Bihar Swasthya Suraksha Samiti (BSSS)
NIT No	03/ BSSS/ Beneficiary Identification System/ 2020-21
Name of Work	Selection of Agency to Operate Beneficiary Identification System for Bihar Swasthya Suraksha Samiti (BSSS)

S.No	Details	Bidder 1 - DataTek SoftWare	Bidder 2 - Good Health	Bidder 3 - Medsave Health	Bidder 4 - Nevaeh Technology	Bidder 5 - Asuja Eserv	Bidder 6 - Fino Paytech	Bidder 7 - Info Softdata	Bidder 8 - MediAssist
1	Name of the Agency/ Bidder	DATATEK SoftWare Solution Pvt. Ltd.	Good Health Insurance TPA Limited	Medsave Health Insurance TPA Ltd.	Nevaeh Technology Pvt.Ltd.	Asuja Eserv Private Limited	Fino Paytech Limited	Info Softdata Services Pvt.Ltd.	MediAssist
2	Address of the Agency/ Bidder	Mridulashree Niwas, Behind J.D. Women's College, Shastri Nagar, Patna-8000023	Suite-403-406A, 4th floor Ashoka My Home Chambers, Sardar Patel Road, Secunderabad-500003	F-701, Lado Sarai, Mehrauli, New Delhi-110030	DH-6/31, 02-362, Street no-362, action Area-ID, New Town, Rajarhat, Kolkata-700156	69/6A, 2 Floor, Najarfargh Road, Industrial Area, Opp. Kiriti Nagar Metro Pillar-284, New Delhi Pin-110015	Mind Space, Plot no Gen 2/1/F, Tower-1, 8th Floor, TTC Industrial Area, MIDC-Juinagar, Navi Mumbai PIN-400706	F-2/S-07, 2nd Floor, Bumbra Enclave, H.No.-04, Sura Bhawan Area, South Park, Bistupur, Jamshedpur-831001,	Tower D, 4th Floor, IBC Knowledge Park, 7/1, Bannerghatta Road, Bengaluru-560029
3	Attached scanned copy of the DD/ Bank Guarantee/ Transaction Receipt for EMD of INR 3 lakhs, and submitted EMD before the defined timeline	HDFC, DD No-003599, Issue date-19.09.2020	BG No: 021GT02202650002 Issuing Bank: HDFC Bank Issue Date: Sep 21, 2020	BG No. 346GOTS202660012 Issuing Date: Sep 22, 2020 Issuing Bank: Canara Bank	Transfer Date: Sep 21, 2020 Branch: 1879 PR-HDFCR52020092198496161	BG No: 0155NDDG00011321 Issuing Bank: ICICI Bank Issue Date: Sep 18, 2020	DD No: 505605 Issue Bank: ICICI Bank Issue Date: Sep 21, 2020	BG No. 00120100001299 Issuing Date: Sep 19, 2020 Issuing Bank: Axis Bank	Transfer Date: Sep 21, 2020 Branch: 1967 Transfer ID: N265201250600262

A. QUALIFYING CRITERIA

1	The bidder is registered under Companies Act 1956/ 2013	U72900BR201PTC019578 State-Patna	U85110PG2002PLC039081 State-Hyderabad	U74899DL1992PLC050805 State-New Delhi	U72900WB2007PPC113552 State-West Bengal	U72300DL2015PTC288867 State-New Delhi	U72900MM2006PTC162656 State- Mumbai	U72300JH2001PTC95	U85199KA1999TC025676 State-Karnataka		
2	a) Experience of undertaking atleast one project of Data Entry/ Data Analysis for departments of State/ Central Government/ Semi-Govt. bodies/ PSUs – during the last 3 years (i.e. FY 2017-18, 2018-19 & 2019-20), OR; b) Registered under IRDAI and delivering services as implementation Support Agency (ISA) under Ayushman Bharat-PMJAY in any Indian state, for minimum 12 months, as on June 31, 2020	Not Received	YES - RSBY in West Bengal	YES - PMJAY in H.P	YES - Assam NRC Registration - Bihar Aadhar Kiosks	YES - PAN Services Agency for UTI - Aadhar Kiosks for PNB	No	Yes - Electric Billing (Cloud Based)	Yes - Atal Amrit Abhlyan Society, Assam		
3	Bidder has a registered office in Patna; OR Submitted an Undertaking about willingness to open office in Patna, within 30 days of signing of contract, if selected	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		
4	Auditor's Report	1) FY 2016-17	Yes, UDIN No not mentioned	Yes	Yes	Yes	Yes	Not Received.	Yes	Yes	
		2) FY 2017-18	Yes, UDIN No not mentioned	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
		3) FY 2018-19	Not Received	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
	Attached Certificate (with valid UDIN) issued by a Statutory Auditor, highlighting bidder's turnover	1) FY 2016-17	Yes, UDIN No not mentioned	Yes	Yes	Yes	Yes	Yes	Not Received	Yes	Yes
		2) FY 2017-18	Yes, UDIN No not mentioned	Yes	Yes	Yes	Yes	Yes	Not Received	Yes	Yes
		3) FY 2018-19	Not Received	Yes	Yes	Yes	Yes	Yes	Not Received	Yes	Yes
5	Average annual turnover during FY 2016-17, FY 2017-18 and FY 2018-19 is above Rs. 2 Crore	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		
6	Self-attested copy of the Income Tax Return (ITR) for last three Assessment Years (AY)	1) AY 2017-18	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
		2) AY 2018-19	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	
		3) AY 2019-20	Not Received	Yes	Yes	Not Received	Yes	Yes	Yes	Yes	
7	PAN card	AAECD5211B	AABC8036G	AABCS8148M	AACCN4713A	AAOCA0193K	AAACF9869M	AABC15944B	AACCM 8044R		
8	GST Registration No.	10AAECD5211B1ZP	36AABC8036G2ZN	07AABCS8148M1ZV	19AACCN4713A1ZW	07AAOCA0193KZF	27AACF9869M1ZT	20AABC15944B1Z6	10AACCM8044R1Z8		
9	ESI registration No.	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		
10	EPF registration No.	BR/PAT/0011385/000/0-1/3155	AP/HY/51888/2X/ENF/2006/244	DSNHP0027592000	RENF/SPL/WB/CA/48688/CC-III/1034	DLCPM1704549000	KDMAL0094668000	JH/JP/14182	BG/BNG/25970		
11	Forwarding Letter for Technical Bid (Annexure A)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		
12	Authorization Letter for Signing of the Proposal (Annexure B)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		
13	Particulars of the Bidder's Organisation (Annexure C)	Not Received	Yes	Yes	Yes	Yes	Yes	Yes	Yes		
14	Declaration of Bidder for not being Blacklisted (Annexure D)	Yes	Yes	Yes	Yes	Yes	Not Received	Yes	Yes		

REMARKS	Bidder 1	Bidder 2	Bidder 3	Bidder 4	Bidder 5	Bidder 6	Bidder 7	Bidder 8
	<p>DISQUALIFIED</p> <p>1. Experience: Documents not received 2. Auditor's certificate: Document is without UDIN no. 3. Income Tax Return (ITR): Not received for AY 2019-20 4. PoB (Annexure-C): Not Received</p>	<p>TECHNICALLY QUALIFIED</p>	<p>TECHNICALLY QUALIFIED</p>	<p>DISQUALIFIED</p> <p>1. Income Tax return (ITR): Not received for AY 2019-20</p>	<p>TECHNICALLY QUALIFIED</p>	<p>DISQUALIFIED</p> <p>1. Experience (based on received documents) - Contract/ W.O not received for CHIAK project. Scope of Work not clear - Incomplete document received for 'Rural Development Department, GoB' project. 2. Auditor's report: Not received for FY 2016-17 3. Auditor's certificate: Not Received 4. Blacklisting Declaration: Not received</p>	<p>TECHNICALLY QUALIFIED</p>	<p>TECHNICALLY QUALIFIED</p>