



Minutes of the Meeting of Technical Committee held on 12.11.2020 at 12 PM. of the Tender published for Selection of Agency to Operate Beneficiary Identification System for Bihar Swasthya Suraksha Samiti (BSSS)

1. With reference to the Notice Inviting Tender (NIT) Reference No.: - 03/ BSSS/ Beneficiary Identification System/ 2020-21 for selection of Agency to Operate Beneficiary Identification System for Bihar Swasthya Suraksha Samiti (BSSS), published in leading newspapers [PRPR. No. 005492 (NI Ni) 2020-21 Dated 27-08-2020] and uploaded on the website "<http://www.eproc.bihar.gov.in/BELTRON>" and "biswass.bihar.gov.in", meeting of Technical Committee of received technical bids was held on 12/11/2020 at 12 PM. in the Conference Hall of the 'Bihar Swasthya Suraksha Samiti (BSSS)' for evaluation of technical bids.
2. The following members of the Technical Committee were present in the technical committee Meeting:
 - (i) Administrative Officer, Bihar Swasthya Suraksha Samiti Chairman
 - (ii) Director Administration, Bihar Swasthya Suraksha Samiti Member
 - (iii) Director Operations, Bihar Swasthya Suraksha Samiti Member
 - (iv) Director IT & MIS, Bihar Swasthya Suraksha Samiti Member
 - (v) Procurement Manager, Bihar Swasthya Suraksha Samiti Member
3. Technical bids received from following 8 bidders were evaluated:-
 - (i) Data Tech SoftWare Solution Pvt. Ltd.
 - (ii) Good Health Insurance TPA Ltd.
 - (iii) Medsave Health Insurance TPA Ltd.
 - (iv) Nevaeh Technology Pvt. Ltd.
 - (v) Asuja Eserv Private Limited
 - (vi) Fino Paytech Limited
 - (vii) Info Softdata Services Pvt. Ltd.
 - (viii) Medi Assist Healthcare Services Ltd.

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4. Technical committee undertook the technical bid evaluation based on the received technical bid documents. Technical Bid Comparative Chart is annexed as "Annexure-A".
5. Shortfall of documents were identified for all bidders except Bidder 5 (Asuja Eserv Private Limited). The shortfall documents were as:

Issues/ Shortfall Documents	Issue	Committee Findings/ Suggestions
Bidder 1 – Data Tech Software Solution Pvt. Ltd.		DISQUALIFIED
a. Experience Related Documents b. Auditor's reports highlighting bidder's turnover c. Self-attested copy of the Income Tax Return (ITR) for AY 2019-20 not submitted d. Particulars of the Bidder's Organisation (Annexure C) not submitted	a) Not received b) Certificate does not have required UDIN number c) Not Received d) Not Received	a) New experience documents cannot be accepted b, c, d) Shortfall of documents
Bidder 2 – Good Health Insurance TPA Limited		TECHNICALLY QUALIFIED
Experience related documents: a) NHA's ESIC pilot project b) NHA's – ISA project for 3 UTs under PM-JAY c) National Insurance	a) Lol/ memo received instead of contract/ work order, and Experience certificate/ Work completion certificate not received. b) Lol/ memo received instead of contract/ work order, but Experience certificate/ Work completion certificate not received. c) Work order received supported by project extension letter quoting the previous experience.	a, b) Not acceptable c) Acceptable - Extension letter proves actual delivery of services, so is an acceptable document.
Bidder 3 – Medsave Health Insurance TPA Ltd.		TECHNICALLY QUALIFIED
Experience Document: i) SHSB issued for ISA project under PM-JAY in Bihar ii) HP Swasthya Bima Yojna, Shimla	a -i) Lol/ memo received instead of contract/ work order, and Experience certificate/ Work Completion Certificate not received a -ii) Lol/ memo received instead of contract/ work order, and project extension contract received instead of exp. Certificate b) ITR not submitted for AY 2019-20	a -i) Not acceptable a -ii) Project extension contract confirms bidder's experience of project implementation and is considered as an acceptable replacement for experience certificate. b) Shortfall of documents

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Issues/ Shortfall Documents	Issue	Committee Findings/ Suggestions
Bidder 4 – Nevaeh Technology Pvt. Ltd.		
a) Income tax Return (ITR) for AY 2019-20 b) Authorisation letter	a) Not received b) MoM of board of directors submitted – as authorised director himself submitted the tender	a) Shortfall of documents b) Acceptable – as authorised director himself has submitted/ signed the tender
Bidder 5 – Asuja Eserv Private Limited		
No Issue	No Issues	NA
Bidder 6 - Fino Paytech Limited		
a) Experience Documents: i) Comprehensive Health Insurance Agency of Kerala (CHIAK) ii) Rural Development Department, GoB b) Proof for operational office in Patna/ Undertaking to open, if selected. c) Auditor's report not submitted for FY 2016-17 d) Auditor's Certificate (with valid UDIN) issued by a Statutory Auditor, highlighting bidder's turnover e) ESI Registration Certificate	a -i) Experience certificate received but contract/work order not received a -ii) Contract does not have signature of GoB representative; and Experience certificate not received b) Electricity bill submitted proof of operational office in Patna, but on some individual's name. c) Not received d) not received e) Received but not clear	Shortfall of documents
Bidder 7 – Info Softdata Services Pvt. Ltd.		
a) Authorisation Letter (Annexure B) b) Declaration for not being Blacklisted	a) Received cropped image of Authorisation Letter b) Received cropped image of affidavit	Bidder may be asked for clarification and submission of uncropped scan of documents. Since these documents have been received in the technical bid, requesting uncropped scan will not be considered as asking for new document.
Bidder 8 – Medi Assist Healthcare Services Ltd.		
a) Experience Documents - Atal Amrit Abhiyan Society, Assam b) Proof of operational office in Patna/ undertaking to open, if	a) Experience certificate received but Contract/ Work order not received	a) Experience Certificates clearly mention the scope of the work,
TECHNICALLY QUALIFIED		

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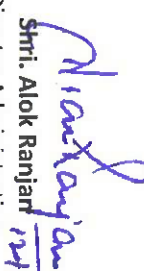
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Issues/ Shortfall Documents	Issue	Committee Findings/ Suggestions
selected c) PAN Card	b) Copy of PAN card not received	corroborating bidder's experience, so acceptable as standalone document for this project b) PAN details available from ITR Documents, which is an acceptable document.

- Bidder 2 (Good Health Insurance TPA Limited), Bidder 3 (Medsave Health Insurance TPA Ltd.), Bidder 5 (Asuja Eserv Private Limited) and Bidder 8 (Medi Assist Healthcare Services Ltd.) are found to be technically qualified based on the eligibility criteria defined in the published RFP/ corrigendum.
- Bidder 1 (Data Tech Software Solution Pvt. Ltd.), Bidder 4 (Nevaeh Technology Pvt. Ltd.) and Bidder 6 (Fino Paytech Limited) are found to be technically disqualified, based on the eligibility criteria defined in the published RFP/ corrigendum.
- Bidder 7 (Info Softdata Services Pvt. Ltd.) may be asked for submission of uncropped scan of a) 'Authorisation Letter (Annexure B)' and b) 'Declaration for not being Blacklisted' within a defined timeline.


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